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Version:Demo

QUESTION 1

A technician needs to view some hidden files on the client's computer. Which of the following utilities would the technician use to unhide these files?

- A. Action Center
- B. Utility Manger
- C. Offline Files
- D. Folder Options

Correct Answer: D

QUESTION 2

An administrator is installing a WAP in a fitness center. There will only be five devices that should have access to this, and they are all company owned. Users do not want to put in a password when they connect these devices to the wireless. Given this scenario, which of the following is the MOST secure method of deployment?

- A. Disable SSID broadcasting
- B. Media access control filtering
- C. Disable ports 80 and 443 on the access point
- D. Lower radio power levels

Correct Answer: A

QUESTION 3

Which of the following BEST describes geotracking?

- A. An enabled cookie that sends user location data to vendors
- B. Location software to locate a user's missing cellular device
- C. SMS information that is sent to people in their contacts
- D. Location data embedded into pictures that have been taken

Correct Answer: D

QUESTION 4

Which of the following can a technician implement to ensure that only company owned mobile devices can connect to the wireless network?

- A. Deploy a script to auto-configure employees\' mobile devices wireless settings.
- B. Configure MAC address filtering on the access points.
- C. Implement a wireless policy and train all users.
- D. Enable WPA2-Personal with a strong password.

Correct Answer: B

QUESTION 5

A user is running a RAID 0 array and has problems with one of the drives. Which of the following actions will the technician take NEXT?

- A. Replace the failing drive and let the RAID recover.
- B. Add an additional drive to the array and let the RAID recover.
- C. Replace the drive; all the data is lost and cannot be recovered.
- D. Remap the RAID array to another drive letter to recover the data.

Correct Answer: C

QUESTION 6

Which of the following is an edition of a Windows XP operating system?

- A. Enterprise
- B. Media Center
- C. Ultimate
- D. Home Premium

Correct Answer: B

QUESTION 7

A technician has been tasked with ensuring all of the company software vulnerabilities are fixed. Which of the following should be used to complete this task?

- A. Scheduled reboots
- B. Regular backups
- C. Task scheduler
- D. Patch management

Correct Answer: D

QUESTION 8

Ann, a user, reports that a newly purchased laptop is only showing 65GB total on the C. drive, but she purchased a 100GB hard drive. Which of the following is MOST likely the cause of this difference?

- A. The unavailable space is set aside for Windows system files
- B. The manufacturer provided a factory recovery partition
- C. Corrupted data is being stored in the unused space
- D. The partition was setup incorrectly and needs to be extended

Correct Answer: B

QUESTION 9

Ann recently upgraded a computer from Windows XP to Windows 7, but one of her applications does not work now. Which of the following should be done FIRST?

- A. Set the application to run in XP compatibility mode
- B. Reinstall Windows XP
- C. Configure a dual boot with XP and 7
- D. Install the application in XP mode

Correct Answer: A

QUESTION 10

Administrative share names are MOST commonly designated by which of the following symbols?

- A. !
- B. \$
- C. :
- D. *

Correct Answer: B

QUESTION 11

A technician needs to edit a protected .dll file but cannot find the file in the System32 directory. Which of the following

Control Panel utilities should the technician use?

- A. System
- B. Display
- C. Folder Options
- D. Indexing Options

Correct Answer: C

QUESTION 12

A technician is troubleshooting a PC that has been running slow. The technician looks at the resource utilization and notices the user has many programs open. When attempting to open another program, the technician receives a message indicating there are insufficient resources. Which of the following should the technician do to troubleshoot the issue?

- A. Terminate the running processes
- B. Increase the page file size
- C. Renew the network connection
- D. Run chkdsk

Correct Answer: A

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